

PROGRESS[®] SAVVION[™] BUSINESS PROCESS MANAGEMENT SYSTEM

IMPROVING BUSINESS PROCESSES AND PERFORMANCE WITH SAVVION

Business improvement—increasing efficiency, quality, and customer satisfaction while cutting costs—should be the goal of every organization. However, few organizations are truly ready for business improvement initiatives. Progress[®] Savvion[™] has the answer.

HIGHLIGHTS

The Progress Savvion BPM system enables business and IT to collaboratively deploy process improvement initiatives in as few as 30 days and deliver a return on investment as high as 300 percent.

PROCESS MAKES PERFECT

Savvion is the fastest way for your business to turn ideas into real-world solutions, giving you the tools to rapidly create and optimize process-driven solutions and flexible interfaces to manage daily work efficiently.

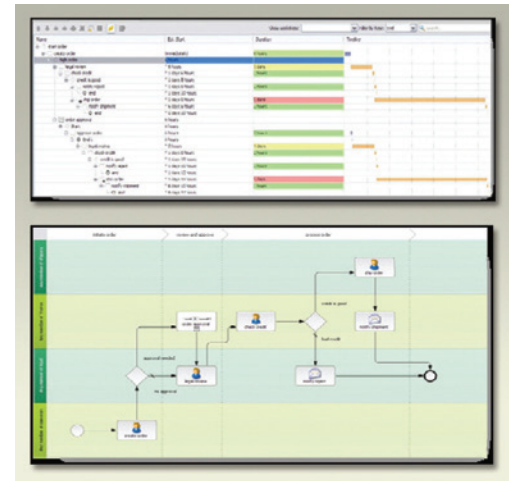
Our unique approach not only addresses the entire lifecycle of a business process—from idea generation and modeling all the way through deployment and optimization. It also breaks down the barriers between people with different skill sets, providing the tools that get everyone in the business committed to process improvement and business agility.

In short, Savvion delivers business empowerment with real-time **visibility** to know your business, the **agility** to change to improve your business, the **efficiency** to optimize your business operations, and the **IT standards** and **reliability** to achieve all of these goals at the lowest TCO.

PROCESS MODELING AND ANALYSIS

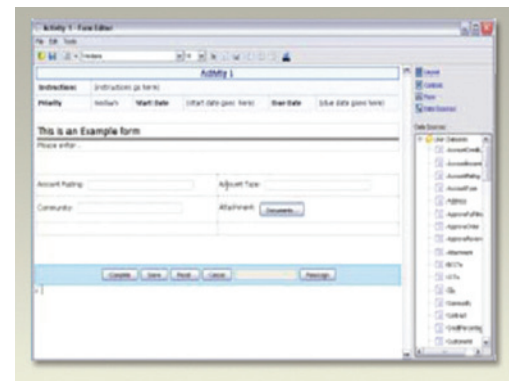
The Progress Savvion Process Modeler is the most intuitive way for people to describe their process improvement ideas. The Process Modeler is a designer made for business users. It provides a unique Tabular Process Definition and Analysis system, and a standard graphical modeling and simulation system that enables business people to describe and improve their processes.

The Progress Savvion Process Asset Manager extends the core capabilities of Process Modeler by enabling people to collaborate on process modeling projects and facilitate the reuse of process components for quick process descriptions.



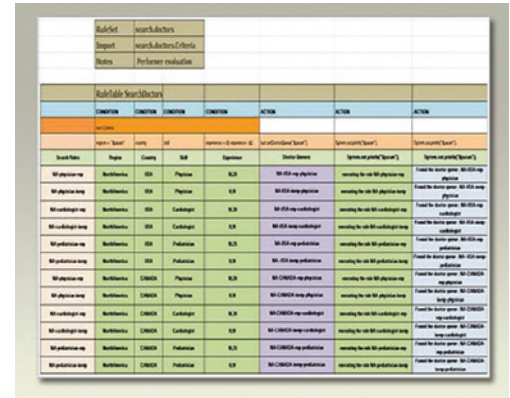
QUICKLY TURN PROCESS INTO BUSINESS APPLICATIONS

Transforming your process description into executable applications quickly is a key factor in time to deployment. In today's dynamic environment, you cannot wait six months to develop and deploy solutions. The Progress Savvion BPM Studio is a powerful development environment designed with the needs of technology-savvy people in mind. Working on the common Savvion data model, BPM Studio can access and reuse models shared through Process Asset Manager. Rich wizards enable creating sophisticated solutions without the need for coding.



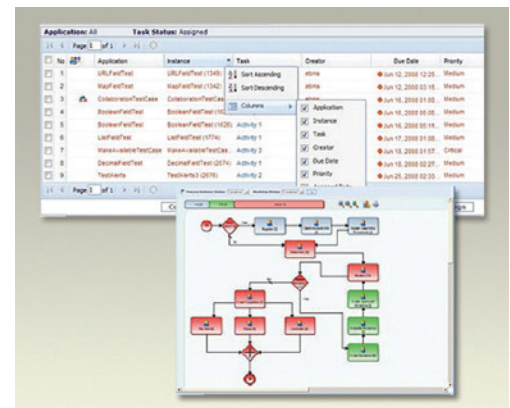
KNOW THE RULES

Rules are an important and integral part of your process solutions. Simple process condition rules can be specified as part of your process model itself. But if those rules get sophisticated and need to be maintained outside the process, you need a robust rules solution. The Progress Savvion Business Rules Management System allows you to build rule-intensive process applications. These rules can be developed and maintained independent of the process applications.



BE IN CONTROL

Savvion's role-based configurable dashboards and Task Manager comprise an out-of-thebox task management portal that gives end-users direct visibility into their business activities. It offers a rich form interface to complete the tasks, collaborate with the team, and view audit trails for compliance purposes.



OPTIMIZE YOUR PROCESSES

Business users need an ability to analyze their process, specify and monitor the metrics that are important to them, and identify problem areas. The Progress Savvion BusinessExpert gives people visibility into what is most important to them. BusinessExpert automatically highlights problem areas and notifies the users. It also suggests the probable causes and recommends corrective actions.



LET'S DO IT TOGETHER

At Progress Savvion, we understand that starting a process initiative within your organization could be a daunting task. You do not have to do it alone. We can help you to plan and start your business process initiatives. We can assist you with BPM governance and with creating a center of excellence so that your organization implements best practices and follows a change strategy to become a process-centric organization.

Once you are ready to convert your process definitions to business applications, the experienced Progress Savvion services team and proven methodology can help you deploy automated process solutions in 90 days or less. Services include infrastructure and environment planning, system configuration and customization, information planning, system and user testing, and planning for rollout.

If you are looking for an on-demand solution, Progress Savvion provides application hosting, as well as on-demand delivery. We also provide maintenance plans for ongoing support and migration and transition plans for upgrades for your deployed process applications. In addition, we offer regular health check services and performance analyses to ensure you are getting the most from your BPM solutions.

DOING MORE WITH LESS

Progress Savvion is focused on providing our customers with solutions that enable them to achieve the highest return on investment—as high as 300 percent within one year. We also understand that keeping your costs down is very important to you. Savvion's products, architecture, and performance are designed to keep your total cost of ownership (including infrastructure investments and ongoing change management) low.

WHY PROGRESS SAVVION?

As the business process management (BPM) trailblazer, Progress Savvion moves enterprises beyond ordinary BPM with groundbreaking business-critical software, solutions, and services that make them more competitive and cost-efficient—especially in tough economic times.

Progress Savvion enables business and IT to collaboratively deploy process improvement initiatives in as few as 30 days and deliver a return on investment as high as 300 percent. More than 350 of the world's top-performing companies, including 22 of the Fortune 100, choose Progress Savvion to operate more productively and profitably.

At Progress Savvion we believe that everybody in the organization has value. Each has a unique perspective of their portion of the process, and everyone should be able to participate in process management and improvement initiatives. We provide business users and business analysts with easy-to-use, yet very powerful, tools. Line-of-business managers can manage their operations efficiently, and our system helps them by providing continuous feedback on their performance and suggests corrective actions to optimize their operations.

There are number of usage scenarios for which a BPMS can be used. Some of them are well understood, like human-centric processes where the primary goal is to automate human tasks and increase efficiencies. A second scenario is system-centric processes where the goal is to integrate various systems and orchestrate process across the systems. A third scenario is document-centric processes, which require significant document management with imaging solutions.

Savvion BPMS addresses all of these very effectively, but also addresses some of the other usage scenarios that are becoming quite important. These include decision-intensive processes, case management, project-oriented processes, and events-centric processes. These usage scenarios require strong but process-independent rules capabilities, intelligent work allocation, and multi-channel routing—the ability to turn your projects into executable applications and improve your processes by event management without the need to re-implement it in BPMS. Progress Savvion provides full support for all these usage scenarios.

We also understand the fundamental requirements of an enterprise-class solution. Scalability, high availability and performance, comprehensive data architecture to bring process and information together, and providing open architecture have been the core of our product architecture from day one.

These fundamentals ensure lowest total cost of ownership while providing comprehensive, end-to-end BPM functionality.

PROGRESS SOFTWARE

Progress Software Corporation (NASDAQ: PRGS) is a global software company that enables enterprises to be operationally responsive to changing conditions and customer interactions as they occur. Our goal is to enable our customers to capitalize on new opportunities, drive greater efficiencies, and reduce risk. Progress offers a comprehensive portfolio of best-in-class infrastructure software spanning event-driven visibility and real-time response, open integration, data access and integration, and application development and management—all supporting on-premises and SaaS/cloud deployments. Progress maximizes the benefits of operational responsiveness while minimizing IT complexity and total cost of ownership.

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