

# Expert Voices



**David Barnes**

*Program Director, Emerging Technologies*



A hand holding a silver mobile phone is visible in the top left corner of the slide. The phone's screen is lit up, and the background shows a blue sky with a radio tower in the distance.

# IBM and Mobile Business

David Barnes

Program Director

Emerging Technologies, IBM

# The Mobile Business Ecosystem

Mobile Devices and  
Applications



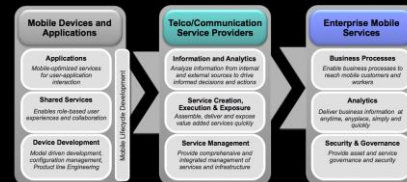
Telco/Communications  
Service Providers



Enterprise Mobile  
Services



# 170 of the top 198 Communications Service Providers Have Selected IBM



Stimulating Innovation and Collaboration

Accelerating Time-to-Market

Harnessing new Business Models

Improving Order-to-Service

Leveraging 360° view of customers

Transforming Charging and Billing

Enabling service & Customer Assurance

Managing Security end-to-end

Evolving the Network



# Over 100 Million Mobile Phones Shipped this Year Will Include IBM Technology



Simplify Design and Development

Improved Quality

Improved Performance

Reduce Project Risk

Greater Insight to Customer Requirements

Reduce Release Complexity

Faster Response to Change

Reduce Time-to-market

Maximize Team Effectiveness



Every day **over 1 Billion mobile subscribers** are touched by IBM software

# Explosive Mobile Growth thru 2015 Depends on Infrastructure

**20 x**

More Mobile  
Data /Content

**20 x**

More Mobile  
Cloud Subscribers

**2 B**

Smart Mobile Devices

IT Industry 2015 Mobile  
Spending

**\$250 B**

- APPLICATION DEVELOPMENT
- TRAFFIC MANAGEMENT
- ANALYTICS
- INFORMATION STORAGE
- UNIFIED COMMUNICATIONS
- SMART ASSET MANAGEMENT
- APPLICATION MANAGEMENT
- BUSINESS PROCESS INTEGRATION

**15 x**

More Mobile  
Apps / Services

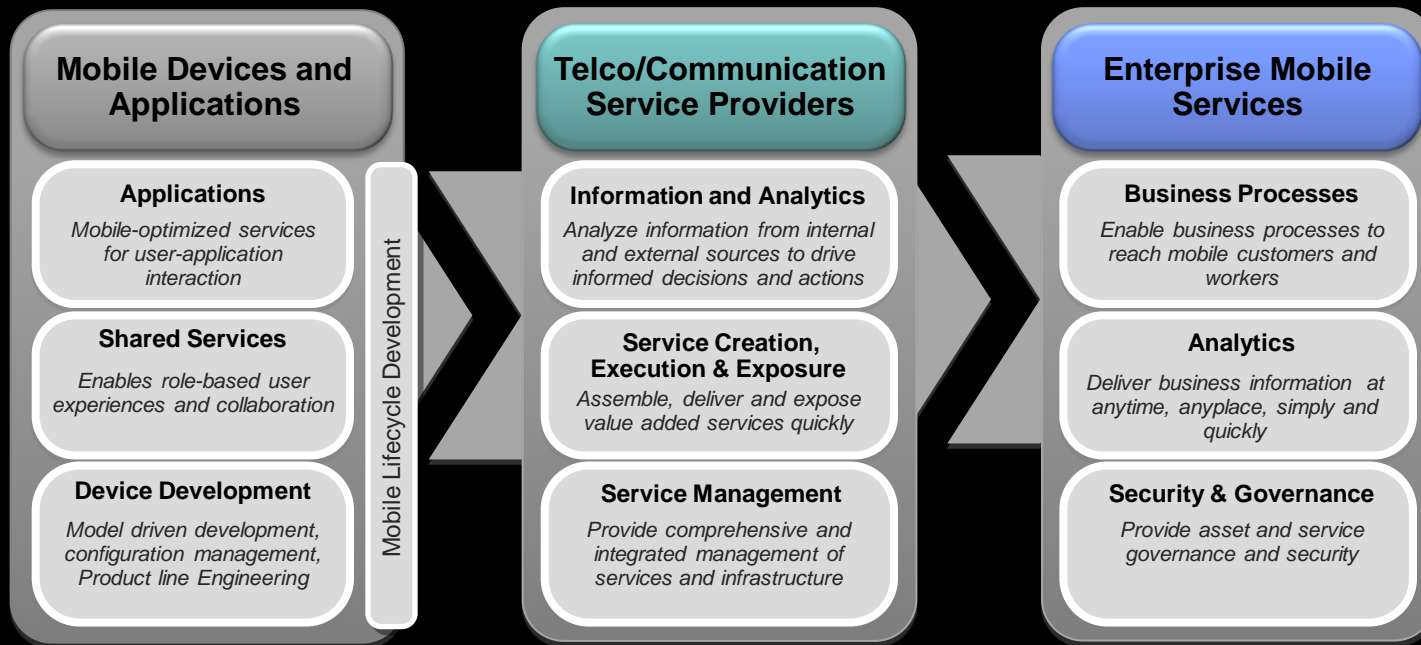
**4 x**

More Mobile  
Transaction Spending

**\$700 B**

Mobile eCommerce Spend

# Mobile Business Value Chain





# From Browser Wars to Device Wars - In the end it is all about business

- In the early days of the internet it was all about The Browser
- Today everyone is consumed with the latest device and gadget
- As the history of the internet has shown us, money is made when the enterprise leverages the latest consumer technology and applies it to business



Just as IBM helped our customers extend into e-business, our unique strengths across the entire mobile ecosystem will enable us to help our customers adapt to the emerging mobile market



# The Key to Enterprise Mobile – Have SOA in Place

If You've Invested in SOA, You Were Right...

and Your Enterprise is Ready for Mobile.

Flexibility and Reuse for  
software

Platform independent

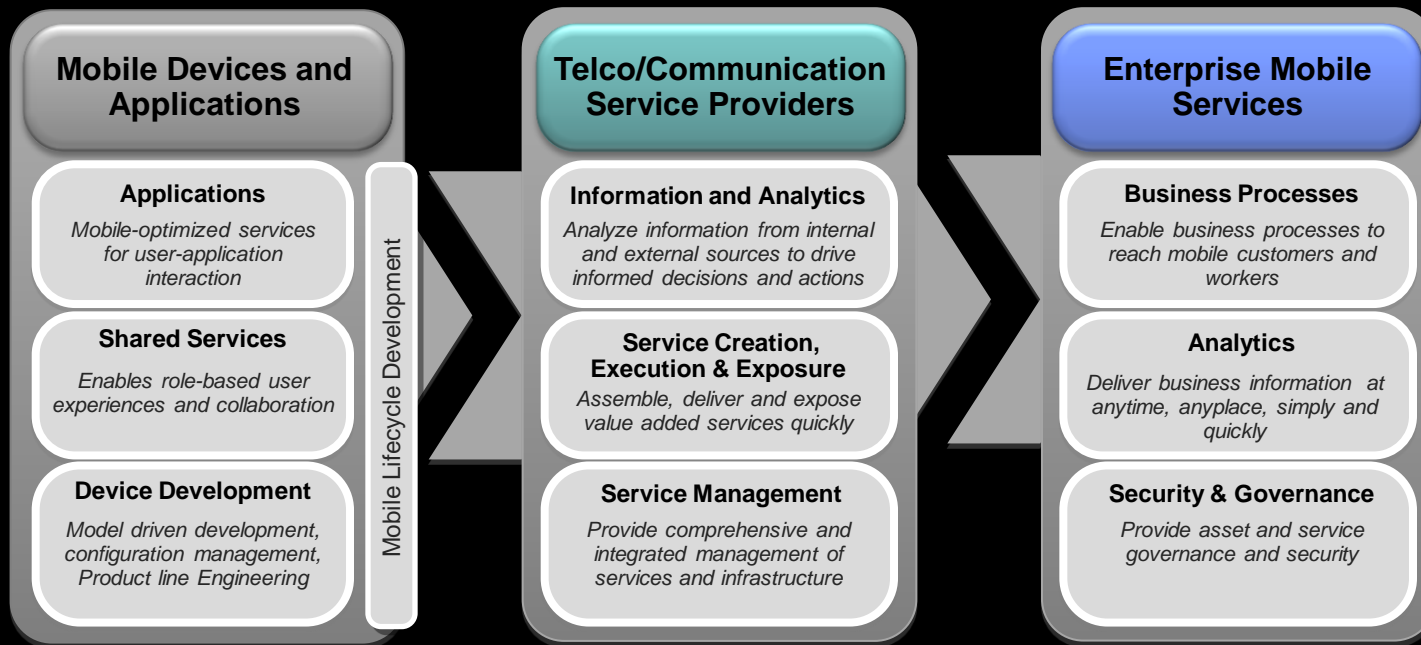
Device independent

Leverage current IT skills



***80% of the world's smartphones contain software generated by IBM  
development products***

# How Enterprise IT Benefits from IBM's Mobile Business Value Chain



# Extending the Enterprise to Mobile with IBM Software



Multi-channel Mobile customer experience leveraging a common back-end services layer

Ranked #1 in Travel Category of App Store

Native application built for iPhone, iTouch, and BlackBerry

Built by IBM Interactive

Leverages IBM middleware to extend a SOA

Increases the use of IBM SOA based middleware:

**WebSphere App Server**

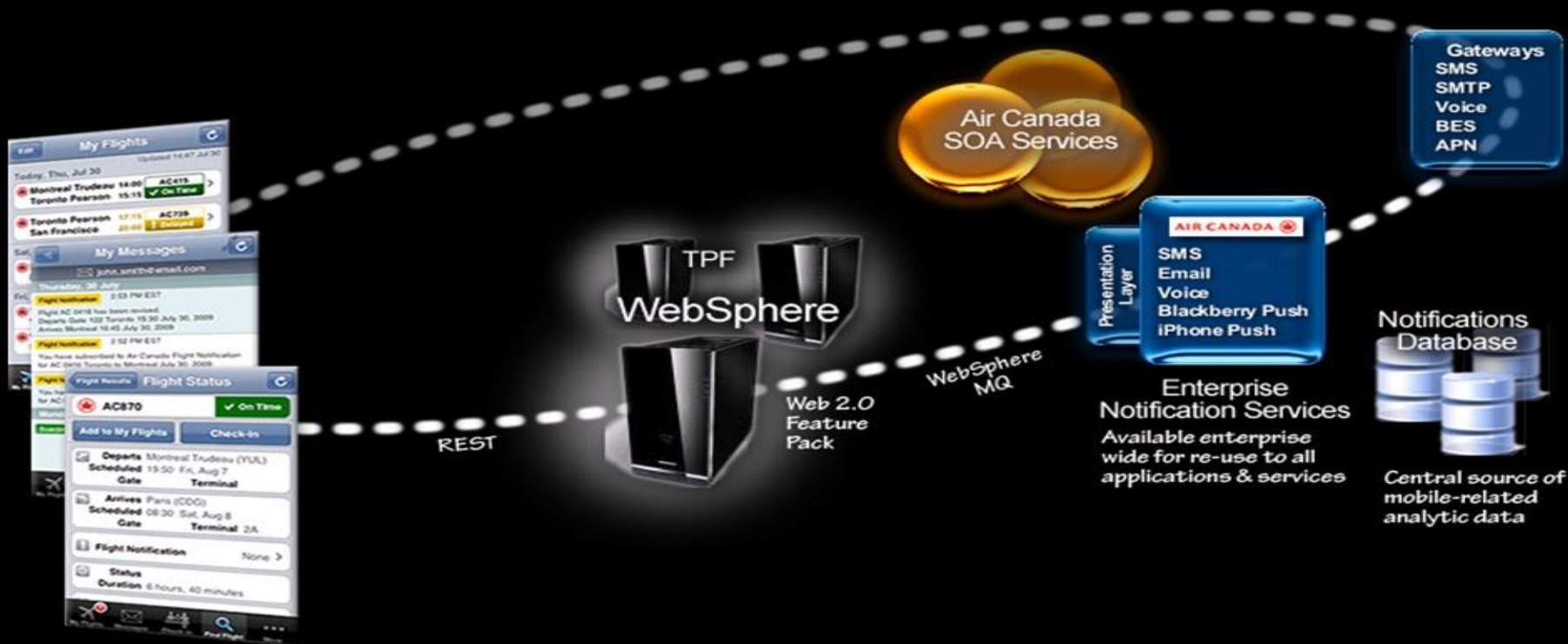
**DB2**

**MQSeries**

**WebSphere Web 2.0 Feature Pack**



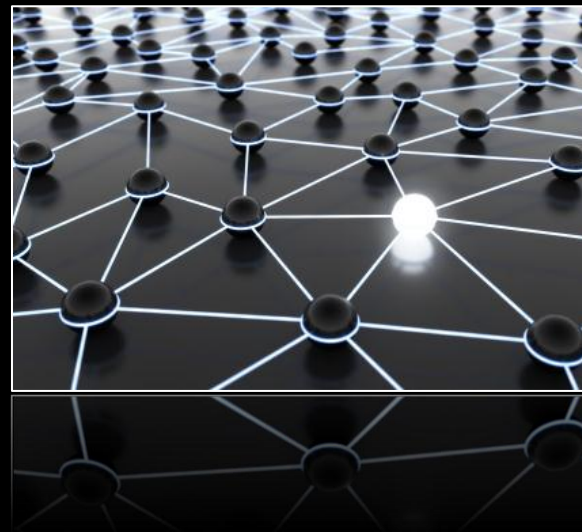
# Air Canada Mobile Architecture



# IBM Mobile Enterprise Services

## Securing Enterprise Mobility (Software, Identity, Data, Access)

- Tracking
- Monitoring
- Management
- Security
- Authentication
- Confidentiality
- Locking Down Lost Device Access with 'Wipe-and-Kill'



# Reaching Mobile Banking Customers with IBM Software and Services

## Mobile Banking from ING DIRECT Canada

Runs on iPhone, iPad, and BlackBerry

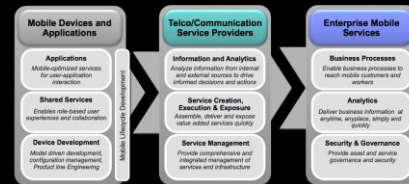
Provides remote banking for ING Direct customers

A collaborative effort between ING DIRECT and IBM GBS

Extends the ING DIRECT Canada transactional Web infrastructure based on:

IBM WebSphere Application Server

IBM Rational Application Developer 7.5 and Rational Software Architect 7.5





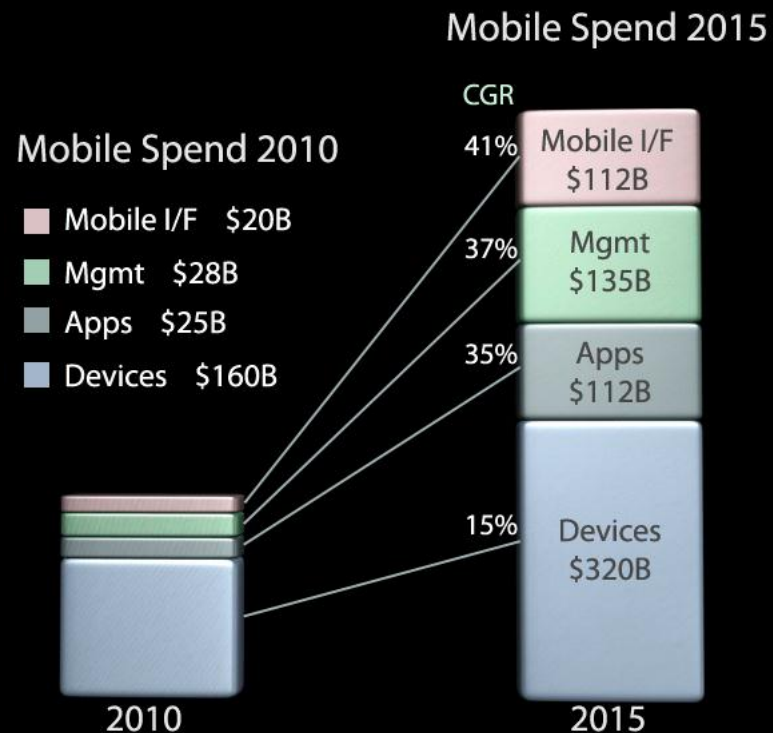




# Mobile Growth Opportunities for the IT Architect

## Mobile Devices are a Catalyst for IT Growth

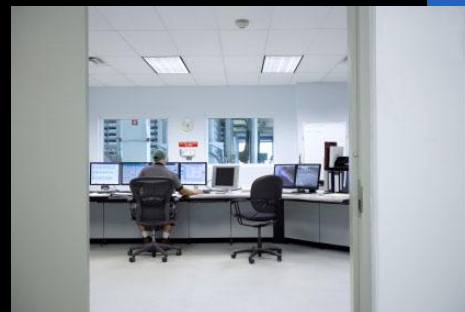
Just like the browser sparked the growth of the Web and e-business, mobile devices are bringing on new opportunities, growth, and IT spending.



# Opportunities for Innovative Mobile Solutions Abound

It's a great time for IT Architects to innovate for your organization

You now how to do a lot of mobile needs – right now



## For More Information

### Securing Enterprise Mobile

<http://www-03.ibm.com/press/us/en/pressrelease/33598.wss>

### IBM Mobile Enterprise Services

<http://www-935.ibm.com/services/us/index.wss/offerfamily/eus/a1031675>

### IBM WebSphere (Communications Enabled Applications)

<http://www-01.ibm.com/software/webserver/appserv/was/library/v70/fp-cv/>

### IBM Mobile Computing (Research)

<http://domino.research.ibm.com/comm/research.nsf/pages/r.mobile.html>